

## Agenda Homelessness Task Force Meeting

April 17, 2024, 7:00 p.m.

Electronic and In-Person Participation - Homelessness Task Force
The Corporation of the Town of Orangeville
(Chair and Secretary at Town Hall - 87 Broadway)
Orangeville, Ontario

#### NOTICE

Members of the public wishing to view Homelessness Task Force meetings will have the option to attend in-person or by calling 1-289-801-5774 and entering Conference ID: 697 198 859# Please note that your full name and comments will be part of the public record and will be included in the minutes of the meeting.

Prior to the meeting, written comments may be sent to the Secretary of Homelessness Task Force by email at tbarry@orangeville.ca. Such written comments will become part of the public record.

#### **Accessibility Accommodations**

Adjournment

9.

If you require access to information in an alternate format, please contact the Clerk's division by phone at 519-941-0440 x 2242 or via email at clerksdept@orangeville.ca

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			Pages
1.	Call to Order		
2.	Disclosures of (Direct or Indirect) Pecuniary Interest		
3.	Adoption of Minutes of Previous Meeting Recommendations: That the minutes of the following meeting are approved: March 20, 2024		
4.	Presentations		
	4.1	Guest Speaker - Inspector Michael Di Pasquale	
5.	Items for Discussion and Reports		
	5.1	Questions for Meeting with Potential Project Managers of Out of the Cold	6
	5.2	Presentation to Council for Task Force Wind Up	23
6.	Correspondence		
7.	Announcements		
B	Date of Next Meeting		



#### **Minutes of Homelessness Task Force**

# March 20, 2024, 7:00 p.m. Electronic and In-Person Participation - Homelessness Task Force The Corporation of the Town of Orangeville (Chair and Secretary at Town Hall - 87 Broadway) Orangeville, Ontario

Members Present: Councillor Andrews

T. Carter
E. Dunn

E. Goodyear

Councillor Sherwood

Members Absent: R. Alvarez

T. Grabb

Staff Present: T. Barry, Executive Assistant, Community Services

H. Savage, General Manager, Community Services

#### 1. Call to Order

The meeting was called to order at 7:06 p.m.

2. Disclosures of (Direct or Indirect) Pecuniary Interest

None

3. Adoption of Minutes of Previous Meeting

2024-003

Moved By Councillor Sherwood

That the minutes of the following meeting are approved: February 21, 2024

#### 4. Presentations

#### 4.1 Inspector Michael Di Pasquale

Inspector Di Pasquale sent his regrets, but is available for the next meeting. T. Barry to send calendar invite and agenda for April meeting.

#### 5. Items for Discussion and Reports

#### 5.1 Out of the Cold Update

Chair J. Andrews discussed that the push for this program is ongoing, and that he met with Pastor Gordon of Compass Community Church and it was a positive meeting. During the discussion, Pastor Gordon mentioned that there is a monthly pastoral meeting with the community faith-based leaders, including some that have not been advised of this potential program. Chair J. Andrews has requested to be invited to the next meeting and E. Goodyear has expressed interest to attend as well.

Discussed that we may have a potential location (The Door) but further discussions with the Board is required. A site visit would also be needed for safety but we are awaiting confirmation from the parties involved for the site visit.

A list of questions has been prepared and finalized to present to the faithbased leaders so that they are aware of what is involved in this program.

## 5.2 Homelessness Task Force Committee Dissolution Work Plan and Suggested Recommendations to Council

After further discussions with the senior leadership team at the Town of Orangeville and the Mayor about the dissolution of the Homelessness Task Force, it was agreed that the committee should be with the County. Mayor Post drafted a motion to the County about this, and the motion was endorsed and passed.

There are opportunities for current members to be on the new task force, but the individuals do have to re-apply.

H. Savage advised that the committee does not have to produce a Council Report, but will attend as a delegation to provide recommendations to Council outlining what we have accomplished and what County committee should be doing.

The following are items to include in the delegation presentation:

- 1. Where we have been
- 2. What we have accomplished men's shelter; Out of the Cold; motel program information (criteria/thresholds)
- 3. Recommendations continue support for Out of the Cold; include all recommendations from previous task force; recommend that all of the information collected since the committee's inception will go to the new County task force;
- 4. Recommend that the task force be dissolved and look at the development of Terms of Reference for an Affordable Housing Committee and recruitment for members;
- T. Barry to facilitate the delegation and the format of presentation which the committee is aiming for the April 29 meeting.

#### 6. Correspondence

Chair J. Andrews handed out a newspaper article from the CBC titled "For many in B.C. finding a rental has become a full-time job, competition is fierce"

#### 7. Announcements

#### 7.1 Men's Shelter Update

E. Dunn provided a brief update on the Men's Shelter. She advised that they housed 6 individuals and 1 moved into a care facility. Currently they have ten residents with one coming in March 21. The Shelter is still hosting the Sunday and Monday all day programs which are going very well, with the potential of funding to carry through to April and to hopefully add additional days.

#### 7.2 Motel Program Follow Up

Committee requested further information to be clarified on the motel program and H. Savage sent the request to A. McGregor. A. McGregor did respond to the follow up questions and replied she could not provide a lot of information due to privacy issues, but said she would speak to her team and provide us with some feedback.

E. Goodyear questioned what the privacy issue was, and that providing information on the criteria for the hotel room is not private.

- H. Savage expressed that A. McGregor does have rules and protocol that she needs to uphold. Even with the information she may provide, we still are restricted on what we can do.
- T. Carter said we should be calling them out to get the criteria for the hotel program, and that information is not considered private.

#### 7.3 Christopher Graham

Christopher Graham attended the meeting as a member of the public, but agreed to speak to the committee about his lived experience being unhoused. During the discussion with the committee, he recommended that the new committee seek consultation from those with lived experience;

#### 8. Date of Next Meeting

The date of the next meeting is April 17, 2024 at 7:00 p.m.

#### 9. Adjournment

The meeting adjourned at 8:48 pm

# OUT OF THE COLD PROGRAM

**Information for Potential Program Managers** 

**April 2024** 



# Questions



### **Question 1**

## What is the Out of the Cold Program?

A volunteer program run in many Canadian cities during the cold winter months serving homeless community members.

While initially a Catholic program started by Sister Susan Moran at St. Michael's College School, it has grown into a multi-faith initiative, with community organizations such as churches, synagogues and mosques in a city taking turns providing food, hospitality and medical services.

- mid November to early April (only when temperature is -5°C or lower)
- seven (7) days per week
- (11) eleven-hour schedule from 9 p.m. through to 8 a.m.



## How does it work?

When the outside temperature drops to -5°C or lower, the Out of the Cold Program is open to individuals experiencing homelessness or near homelessness.

- mid November to early April (only when temp is –5°C or lower)
- seven (7) days per week
- (11) eleven-hour schedule from 9 p.m. through to 8 a.m.

### **Question 3**

## What are the challenges?

- Recruitment of qualified staff and volunteers
- Turning people away
- Funding streams that are consistent
- Food security that supports the program
- Perception of the participants. (Negative stigma and stereotypes)
- Local can have barriers (transportation access, mobility concerns)
- Program hours (if this is not a 24 hour program then where do people go during the day to be safe and warm)



## Describe the staffing and volunteer requirements:

- Two to three staff/volunteer per shift
- All trained in Behaviour Mgmt. Systems (BMS) and Crisis Prevention Intervention (CPI)
- Simple in-take process required. County Staff will train and supply access to software program for intake.
- Harm reduction training
- Resources for Addictions and Mental Supports
- Lists of community resources and connections to share with participants

  Orangeville

## What level of harm reduction is required?

- Safe supply items
- Sharps bins
- Sharp safe gloves for staff
- Naloxone kits



## What does an average shift look like?

- Individuals arrive anytime between 9pm and 8am.
- Staff conduct a brief intake process
  - Name, area they live in, any medical conditions, any addictions concerns for safety
- Staff assign the individual a bed, show them the washrooms, kitchen (if applicable) emergency exits
- Staff review the rules of the Out of the Cold Program with the individual
- Staff clean the spaces and ensure that bedding is changed everyday



## **Question 7**

## What is the Liability?

- (a) Who provides insurance? The service provider is required to provide insurance.
- (b) \$5,000,000
  - Both the County and the Town are to be named as 'Additional Insured'
- (c) How much does it cost?
- (d) What does it cover?
- (e) Your insurance Broker would give you this infomration as every policy is different



## What does the facility look like?

(a) How many beds, washrooms, exits, food preparation and serving areas, etc.



# What is the Town's role in the Out of the Cold Program?

- Building and Fire Officials will audit the space to ensure compliance with Building and Fire Codes
- Provide funding
- Promote the program



# What is the County of Dufferin's role in the Out of the Cold Program?

- The Director of Community Services Anna McGregor, is familiar with the program and is considered a resource.
- The County of Dufferin is part funder of the program.
   The Service Provider must sign a contract with the County



## **Question 11**

### How much funding is provided?

Town of Orangeville: \$30K Nov 2024 to Ap 2025

County of Dufferin: \$20K for Operations up to \$10K for equipment and supplies.

### What does the funding cover?

- Staff and Volunteer Training
- Staffing Wages
- Food
- Utilities
- Cleaning services
- PPE Requirements
- Cots and bedding
- Personal Hygiene products
- Laundry
- Clothing items as needed (Socks, Mitts ect)
- Purchasing of all equipment needed (Coffee Makers, toaster Microwave ect)



## **Question 12**

## Are there expenses not covered under the funding agreement?

Renovations

Not really everything we needed was covered!



# Out of the Cold needs to be low barrier. What does it mean to be low barrier?



# What happens if the program fails mid-season or after a year? Is there an option to opt out?



## **Question 15**

## Where can I find more information?

OUT OF THE COLD FOUNDATION

21 Canadian Road, Unit 12A

Scarborough, Ontario M1R 5G2

Attention: Ms. Carol E. Sparkman

TEL: 416-964-6200

FAX: 416-920-5869

Out of the Cold Foundation

Hamilton Out of the Cold



# HOMELESSNESS TASK FORCE

**Delegation to Council** 

April 29, 2024



Workplan



## What we have achieved so far

	Deliverable / Project	Status
1.	Make recommendations to adjust Zoning and land use policies to further support affordable housing.	
2.	Temporary spaces in Community Centres. Focus: -Alder -Kinsmen/Kinette Room -Mill Street Library	
3.	Advocate on behalf of the needs of homeless/near homeless at all levels of governments.	
4.	Other	

# **Emerging Themes**



# What influenced our work?



# **Concerns**



# **Opportunity to Share Feedback with Council**



# Recommendations



# Recommendations

