



Agenda
Council - Public Meeting

Monday, November 15, 2021, 7:00 p.m.

Electronic Meeting

The Corporation of the Town of Orangeville
(Mayor and Clerk at Town Hall - 87 Broadway)
Orangeville, Ontario

NOTICE

Due to efforts to contain the spread of COVID-19 and to protect all individuals, the Council Chambers at Town Hall will not be open to the public to attend Council meetings until further notice.

Members of the public who have an interest in a matter listed on the agenda may, up until 10:00 a.m. on the day of a scheduled Council meeting email councilagenda@orangeville.ca indicating your request to speak to a matter listed on the agenda. A phone number and conference ID code will be provided to you so that you may join the virtual meeting and provide your comments to Council.

Members of the public wishing to raise a question during the public question period of the Council - Public Meeting may beginning at 7:00 p.m. on the evening of the Council - Public Meeting, call +1 289-801-5774 and enter Conference ID: 375 361 417#

Callers will be invited to provide their questions or comments following the conclusion of the meeting presentations. Correspondence/emails submitted will be considered as public information and entered into the public record.

Accessibility Accommodations

If you require access to information in an alternate format, please contact the Clerk's division by phone at 519-941-0440 x 2256 or via email at clerksdept@orangeville.ca

Pages

- 1. Call To Order**
- 2. Approval of Agenda**
Recommendations:
That the agenda and any addendums for the November 15, 2021 Council - Public Meeting, be approved.
- 3. Disclosure of (Direct and Indirect) Pecuniary Interest**
- 4. Singing of National Anthem**
- 5. Land Acknowledgement**
We would like to acknowledge the traditional territory of the Anishinaabe people including the Ojibway, Potawatomi and Odawa of the Three Fires Confederacy.
- 6. Announcements by Chair**

This meeting is being aired on public television and/or streamed live and may be taped for later public broadcast or webcast.
Your name is part of the public record and will be included in the minutes of this meeting.

7. Statutory Public Meetings

7.1. Carolina Khan, Deputy Clerk, Election Signs By-law Amendment 3 - 29

8. Correspondence

Recommendations:

That correspondence from Enbridge Gas Inc., 2022 Rates (Phase 2) Application - Incremental Capital Module - OEB Notice of Application and Town of Caledon, 311 Implementation, be received;

And that the Town of Orangeville supports the Town of Caledon's application for 311 Call Service on the understanding that residents of Orangeville who dial 311 and are connected to the Town of Caledon are provided the option of being transferred to the Town of Orangeville.

8.1. Enbridge Gas Inc., 2022 Rates (Phase 2) Application - Incremental Capital Module - OEB Notice of Application 30 - 36

8.2. Town of Caledon, 311 Implementation 37 - 47

9. By-Laws

Recommendations:

That the by-laws listed below be read three times and finally passed:

9.1. A by-law to confirm the proceedings of the Council of The Corporation of the Town of Orangeville at its Council -Public Meeting held on November 15, 2021 48 - 48

10. Adjournment

Recommendations:

That the meeting be adjourned.

Election Signs By-law Proposed Amendments

Public Meeting Presentation

November 15, 2021

Timeline

Council directed staff to review and update the Election Signs By-law in 2021

On November 15, 2021, a public meeting is held to receive feedback on the proposed amendments

On October 18, 2021, staff presented Report CPS-2021-073, Election Signs By-law Update to Council

On January 10, 2022, staff will report back to Council on the feedback received. Council to decide on the proposed amendments to the Election Signs By-law

Background

- Current Election Signs By-law was adopted in 2013 and has not since been amended
- The proposed updates seek to:
 - Provide residents, candidates, and third-party advertisers with information that is clear and easy to understand
 - Improve compliance
 - Be reflective of staff resources available for enforcement

Proposed Updates

Proposed Updates

	Current	Proposed
Definitions	11 Definitions	21 Definitions, including: <ul style="list-style-type: none"> • New definitions for clarity • Enhanced existing definitions
Signs can be erected within any Zone	Permitted in any zone	Unchanged
Sign dimensions permitted	<p>On Public Property (municipal road allowance):</p> <ul style="list-style-type: none"> • 1.5 metres squared in sign area • 2 metres in height <p>On Private Property:</p> <ul style="list-style-type: none"> • 1 metres squared in sign area • 2 metres in height 	<p>On all permitted properties:</p> <ul style="list-style-type: none"> • 1.5 metres squared in sign area • 2 metres in height

Proposed Updates

	Current	Proposed
Display type	None established	Prohibited use of: <ul style="list-style-type: none"> • Town logo, crest, seal, or public property • Animation, containing video display elements or illumination
Placement date	None established	<ul style="list-style-type: none"> • Signs cannot be erected earlier than nomination day • Prior to the issuing of a writ for a provincial or federal election
Display Locations (prohibited)	<ul style="list-style-type: none"> • Signs which impede pedestrian or vehicular traffic, as determined by Director of Public Works • Placement of signs in municipal parks or other municipal properties • Without the consent of the property owner 	<ul style="list-style-type: none"> • On a highway that interferes with the sightlines and safe movement or visibility of a vehicular traffic, cyclists or pedestrians • Without the consent of the property owner • On Public Property <p>Additional Prohibited Areas:</p> <ul style="list-style-type: none"> • Roadway (includes medians and areas used for vehicular traffic) • On any Official Sign (traffic sign or government regulated sign) • On a tree • At a voting place

Proposed Updates

	Current	Proposed
Removal & Storage	<ul style="list-style-type: none"> • Clauses and/or provisions established a framework for removal and storage not included in the By-law 	<ul style="list-style-type: none"> • Signs are to be removed within three (3) days after the day of an election • Officers may remove a sign without notice • The Town will recover costs for the removal and storage of signs. • Candidates may retrieve the signs free of charge within three (3) business days of being notified by the Town. A fee of \$25.00 per day will be charged thereafter. • The Town will store the signs for sixty (60) days after their removal. Following that period, the signs will become the property of the Town and may be destroyed. • The Town may recover the costs payable for the removal and storage of election signs.
Orders	<ul style="list-style-type: none"> • None established 	<ul style="list-style-type: none"> • A section included in the By-law outlining the process for an Officer to make an Order with respect to a contravention of the By-law

Proposed Updates

Enforcement and Penalties	<ul style="list-style-type: none">• To be carried out by a municipal officer (municipal by-law enforcement officer, police officer, the Clerk or any other person authorized)• Any person who contravenes any provision of this by-law is guilty of an offence and on conviction is liable to a penalty not exceeding \$5,000 for each offence, exclusive of costs.	<ul style="list-style-type: none">• To be conducted by an Officer (a police officer, by-law enforcement officer, or any other person appointed by by-law to enforce this by-law)• Addition of clauses with respect to the powers of an Officer in the enforcement of this by-law (including access to land or lot and records, and inspection powers)• Penalties: Every person who contravenes any provision of this By-law or an Order issued pursuant to this By-law, and every director or officer of a corporation, who knowingly concurs in the contravention by a corporation is guilty of an offence and upon conviction is liable to: (a) on a first offence, to a fine not more than \$50,000.00; and (b) on a second offence and each subsequent offence, to a fine of not more than \$100,000.00
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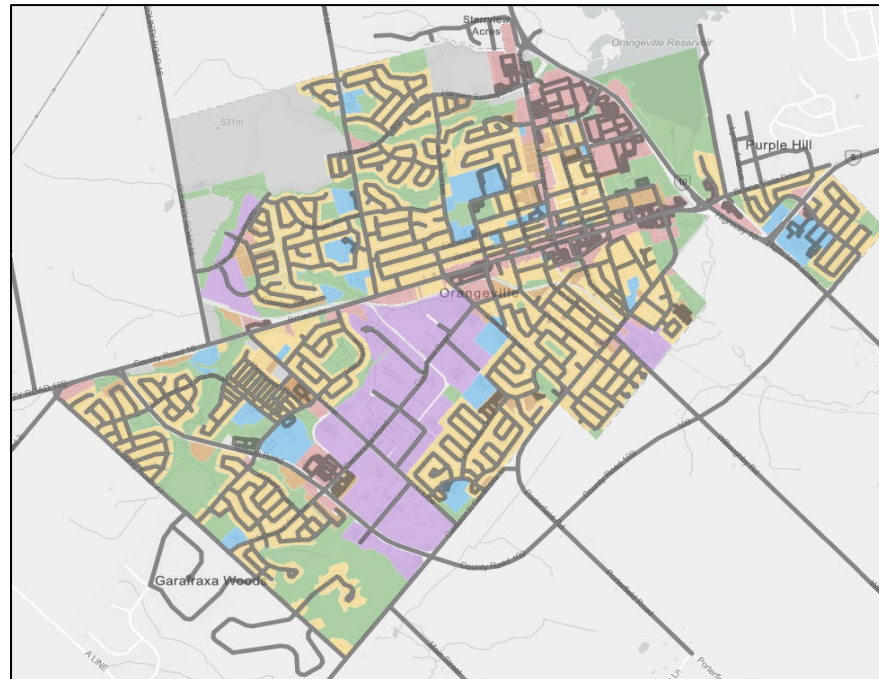
Additional Considerations

In consideration of Report CPS-2021-073 at the October 18, 2021 meeting, Council requested further information regarding the following:

- Prohibiting election signs on public property, with a particular focus on boulevards in residential areas
- Number of signs per designated area
- Restricting the number of days that election signs may be erected for municipal elections

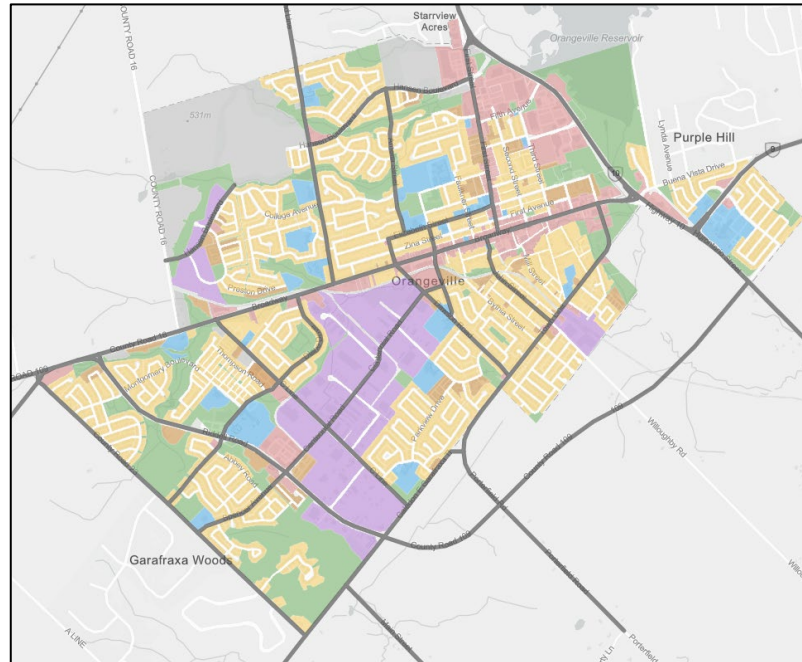
Prohibiting election signs on public property

Option #1: permits election signs on the right-of-way (including boulevards) of any Town-owned road.



Prohibiting election signs on public property

Option #2: Election signs only permitted on the rights-of-way of Town-owned arterial and collector roads.



Number of signs per designated area :

Recommendation that no limits be imposed on the number of signs that may be erected on public or private property.

Restricting the number of days:

Recommendation that the permitted period for the erection of signs begin on nomination day

Subject: Election Signs By-law Update

Department: Corporate Services

Division: Clerks

Report #: CPS-2021-073

Meeting Date: 2021-10-18

Recommendations

That report CPS-2021-073, Elections Signs By-law Update, be received;

And that a public meeting be held on November 15, 2021 to receive feedback and comments on the proposed Election Signs By-law;

And that staff report back to Council on January 10, 2022 on the comments and feedback received;

Background and Analysis

Council at its meeting held on November 18, 2019, and subsequently during Budget deliberations, directed staff to review specific regulatory by-laws. Accordingly, the approved Regulatory By-law Review Work Plan identified the Election Signs by-law to be reviewed and updated in 2021.

By way of background, the Town of Orangeville regulates signs through:

- By-law 2013-029 (Election Signs By-law)
- By-law 2013-028 (Sign By-law)

This report seeks to outline the proposed updates to By-law 2013-029 Election Signs By-law and minor amendments to By-law 2013-028 Sign By-law to ensure clarity between the two by-laws

Election Signs By-law

The Election Signs by-law establishes a regulatory framework for the erection and displaying of election signs within the Town of Orangeville.

The Town's current Election Signs By-law was adopted in 2013 and has not been amended. The Clerk's Division has undergone a review of the current by-law with consideration of the following:

- enforcement information relating to election signs, during the last two municipal elections, and previous provincial and federal elections;
- the enactment of the Municipal Elections Modernization Act, 2016, which introduced third party advertisers in municipal elections;
- a review of regulations relating to election signs in other municipalities; and
- relevant legislation such as the Municipal Act and the Municipal Elections Act.

The proposed updates to the Election Signs By-law seeks to provide residents, candidates, and third-party advertisers with information that is clear and easy to understand, as well as to improve compliance and staff's resources to enforce the new regulations.

The table below outlines the key changes proposed to the Elections Signs By-law:

Regulations	Current	Proposed
Definitions	11 Definitions	21 Definitions, including: <ul style="list-style-type: none"> • New definitions for clarity • Enhanced existing definitions
Signs can be erected within any Zone	Permitted in any zone	Unchanged
Sign dimensions permitted	<p>On Public Property (municipal road allowance):</p> <ul style="list-style-type: none"> • 1.5 metres squared in sign area • 2 metres in height <p>On Private Property:</p> <ul style="list-style-type: none"> • 1 metres squared in sign area • 2 metres in height 	<p>On all permitted properties:</p> <ul style="list-style-type: none"> • 1.5 metres squared in sign area • 2 metres in height

Display type	None established	Prohibited use of: <ul style="list-style-type: none"> • Town logo, crest, seal, or public property • Animation, containing video display elements or illumination
Placement date	None established	<ul style="list-style-type: none"> • Signs cannot be erected earlier than nomination day • Prior to the issuing of a writ for a provincial or federal election
Display Locations (prohibited)	<ul style="list-style-type: none"> • Signs which impede pedestrian or vehicular traffic, as determined by Director of Public Works • Placement of signs in municipal parks or other municipal properties. • Without the consent of the property owner 	<ul style="list-style-type: none"> • On a highway that interferes with the sightlines and safe movement or visibility of a vehicular traffic, cyclists or pedestrians • Without the consent of the property owner • On Public Property Additional Prohibited Areas: <ul style="list-style-type: none"> • Roadway (includes medians and areas used for vehicular traffic) • On any Official Sign (traffic sign or government regulated sign) • On a tree • At a voting place
Removal & Storage	<ul style="list-style-type: none"> • Clauses and/or provisions established a framework for removal and storage not included in the By-law 	<ul style="list-style-type: none"> • Signs are to be removed within three (3) days after the day of an election • Officers may remove a sign without notice • The Town will recover costs for the removal and storage of signs. • Candidates may retrieve the signs free of charge within three (3)

		<p>business days of being notified by the Town. A fee of \$25.00 per day will be charged thereafter.</p> <ul style="list-style-type: none"> • The Town will store the signs for sixty (60) days after their removal. Following that period, the signs will become the property of the Town and may be destroyed. • The Town may recover the costs payable for the removal and storage of election signs.
Orders	<ul style="list-style-type: none"> • None established 	<ul style="list-style-type: none"> • A section included in the By-law outlining the process for an Officer to make an Order with respect to a contravention of the By-law
Enforcement and Penalties	<ul style="list-style-type: none"> • To be carried out by a municipal officer (municipal by-law enforcement officer, police officer, the Clerk or any other person authorized) • Any person who contravenes any provision of this by-law is guilty of an offence and on conviction is liable to a penalty not exceeding \$5,000 for each offence, exclusive of costs. 	<ul style="list-style-type: none"> • To be conducted by an Officer (a police officer, by-law enforcement officer, or any other person appointed by by-law to enforce this by-law) • Addition of clauses with respect to the powers of an Officer in the enforcement of this by-law (including access to land or lot and records, and inspection powers) • Penalties: Every person who contravenes any provision of this By-law or an Order issued pursuant to this By-law, and every director or officer of a corporation, who knowingly concurs in the contravention by a corporation is guilty of an offence and upon conviction is liable to: <ul style="list-style-type: none"> (a) on a first offence, to a fine not more than \$50,000.00; and

		(b) on a second offence and each subsequent offence, to a fine of not more than \$100,000.00
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Signs By-law

The Signs By-law regulates the use and erection of signs (other than election signs), canopies and other advertising devices within the Town of Orangeville. The proposed amendments to the Sign By-law are meant to simplify the regulatory framework for signs, by removing the references to election signs and the Election Signs By-law.

Strategic Alignment

Orangeville Forward – Strategic Plan

Priority Area: Strong Governance

Objective: Transparent and fair decision-making processes

Sustainable Neighbourhood Action Plan

Theme: Not applicable

Strategy: Not applicable

Notice Provisions

The Town's Notice Policy requires that notice be placed on the Town's website and published in a newspaper once per week for two consecutive weeks prior to the holding of a public meeting.

Financial Impact

The Town will recover costs for the removal and storage of signs, through a fee of \$25.00 per day per sign.

Respectfully submitted

Reviewed by

Andrea McKinney
General Manager, Corporate Services

Karen Landry
Town Clerk, Corporate Services

Prepared by

Christopher Johnston
By-law and Property Standards Officer, Corporate Services

Carolina Khan
Deputy Clerk, Corporate Services

Attachment(s): 1. Proposed Election Sign By-law



The Corporation of the Town of Orangeville

By-law Number

A by-law to regulate election signs and to repeal By-law 29-2013 and to amend By-law 28-2013

WHEREAS Sections 5 (3), 8, 11(3), 63, 99, 425, 426, 431, 436, 445 and 446 of the Municipal Act, 2001, S.O. 2001, c. 25, as amended, authorizes a municipality to regulate signs and advertising devices;

AND WHEREAS the Council of the Town of Orangeville deems it necessary to regulate election signs in the Town of Orangeville;

NOW THEREFORE BE IT RESOLVED that Council of the Corporation of the Town of Orangeville hereby enact as follows:

1. Title

1.1 This By-law may be referred to as the "Election Sign By-law".

2. Definitions

2.1 In this By-law:

"Campaign Office" means a building or portion of a building used by a **candidate** or an agent of a **candidate** as part of an election campaign;

"Candidate" means a **person** who is running or has expressed an intention to run in a municipal, provincial or federal election including a **person** seeking to influence other person(s) to vote for or against a candidate or any question or by-law submitted to the electors;

"Election Sign" means a **sign** advertising, promoting, supporting, opposing or taking a position with respect to:

- (a) a **candidate** or political party in an election under the Canada Elections Act, Election Act (Ontario), or the Municipal Elections Act, 1996 or any other election legislation;

- (b) an issue associated with a person or political party in an election under the Canada Elections Act, Election Act (Ontario), or the Municipal Elections Act, 1996 or any other election legislation;
- (c) a question, law or by-law submitted to the electors under the Canada Elections Act, Election Act (Ontario), or the Municipal Elections Act, 1996, or any other election legislation.

“Highway” includes a common and public highway, street, avenue, parkway, driveway, square, place, bridge, viaduct or trestle, any part of which is intended for or used by the general public for the passage of **vehicles** and included the area between the lateral property lines thereof;

“Illumination” or **“Illuminated”** means the lighting of a **sign** by artificial means;

“Lot” means a parcel of land which is capable of being legally conveyed;

“Median” includes a centre boulevard and traffic island;

“Nomination Day” is the last day for filing a nomination to be a **candidate**;

“Officer” means a police officer, by-law enforcement officer, or any other person appointed by by-law to enforce the provisions of this By-law;

“Official Sign” means a **sign** erected pursuant to any statute, by-law, regulation or other directive or any federal, provincial or municipal government or agency, board or commission thereof;

Owner means the registered owner of a **lot** and includes:

- (a) the **person** for the time being managing or receiving the rent, whether on the **person’s** own account or as agent or trustee of any other **person**, or who would receive the rent if the **lot** were let; and
- (b) a lessee or occupant of the **lot**;

“Person” includes an individual, sole proprietorship, partnership, limited partnership, trust, corporation, and an individual in his or her capacity as a trustee, executor, administrator, or other legal representative;

“Public Authority” means any department, appointed agency or commission of the Government of Canada, Province of Ontario, County of Dufferin or **Town**, any governmental body, commission, committee, school board, department or agency, conservation authority or a local hydro utility;

“Public Property” means a **lot**, land, **roadway** or building or structure owned by a **public authority** but does not include property owned by a Corporation of which the **Town** is the sole shareholder or that is owned by the **Town** and leased to another **person** or entity for a period of twenty-one (21) years or longer;



“**Roadway**” means the part of a **highway** that is improved, designed or ordinarily used for vehicular traffic, and includes the **median** but does not include the shoulder;

“**Town**” means the Corporation of the Town of Orangeville and its land within the geographic limit of the Town as the context requires;

“**Sign**” means a device, structure, medium or **vehicle** that uses any colour, form, graphic, **illumination**, symbol or writing to convey information of any kind;

“**Sign Area**” means the area of one side of a **sign** where copy can be placed;

“**Sign Height**” means the vertical height of a **sign** from the finished grade to the highest part of a **sign**;

“**Vehicle**” includes a motor vehicle, trailer, traction engine, farm tractor, road-building machine, bicycle and any vehicle drawn, propelled or driven by any kind of power, including muscular power;

“**Voting Place**” means a **lot**, any common elements and that part of the untraveled portion of a **highway** immediately abutting the **lot** where electors cast a ballot;

3. General Prohibitions

- 3.1 No **person** shall affix, erect, display or permit or cause to be affixed, erected or displayed an **election sign**:
- (a) prior to the issuing of a writ for a provincial or federal election;
 - (b) no earlier than **nomination day**;
 - (c) on a **highway** that interferes with the sightlines and safe movement or visibility of a vehicular traffic, cyclists or pedestrians;
 - (d) that constitutes a danger or hazard;
 - (e) on an **official sign**;
 - (f) on a **roadway**;
 - (g) greater than 1.5 m² in **sign area**;
 - (h) greater than 2 m in **sign height**;

- (i) at a **voting place**;
 - (j) on **public property**;
 - (k) that bears or displays the **Town** logo, crest, seal or **public property**;
 - (l) on a tree;
 - (m) that is animated, contains any video display elements or is **illuminated**;
 - (n) three (3) days after the day of an election;
 - (o) other than in accordance with any provincial and federal legislation.
- 3.2. No **person** shall affix, erect, display or permit or cause to be affixed, erected or displayed an **election sign** without the consent of the **owner** of the **lot**.
- 3.3. Notwithstanding any other provision of this By-law, an **election sign** may be placed within a **Campaign Office** in accordance with the **Town's** Sign By-law once a **Candidate** has filed his or her nomination.
- 3.4. An **election sign** placed within a **Campaign Office** is not subject to the **sign area** and **sign height** restrictions of this By-law.
- 3.5. An **election sign** on a **vehicle** is not subject to the **sign area** and **sign height** restrictions of this By-law.
- 4. Removal and Storage**
- 4.1. A **Candidate** shall remove or cause to be removed an **election sign** within three (3) days after the day of an election.
- 4.2. An **Officer** may remove or cause to be removed without notice an **election sign** that does not comply with this By-law.
- 4.3. The **Town** shall recover the costs for the removal and storage of an **election sign** from the **candidate**.
- 4.4. The fee payable to the **Town** by a **Candidate** for the removal and storage of an **election sign** is \$25.00 per day following the three (3) business day period as provided for in section 4.6.
- 4.5. The **Town** upon removal and storage of an **election sign** that does not comply with this By-law shall notify the **Candidate** by email at the email address provided on the nomination form or on an **election sign**.
- 4.6. Where the **Candidate** claims and retrieves an **election sign** within three (3) business days of being notified by the Town a fee is not payable to the **Town**.



- 4.7 Where an **election sign** is not claimed by the **Candidate** within sixty (60) days after its removal, it becomes the property of the **Town** and may be destroyed.
- 4.8 The **Town** may commence proceedings against a **person** to recover the costs payable for the removal and storage of an **election sign**.

5. Orders

- 5.1 If an **Officer** has reasonable grounds to believe there is a contravention of this By-law, the **Officer** may make an Order requiring the **person** who contravened this By-law or who caused or permitted the contravention to occur to:
- (a) discontinue the contravening activity; and/or
 - (b) do work or take action to correct the contravention.
- 5.2 An Order under section 5.1 shall set out:
- (a) reasonable particulars of the contravention adequate to identify the contravention;
 - (b) the location of the **lot** or **highway** on which the contravention occurred; and
 - (c) either:
 - (i) in the case of an Order under section 5.1 (a), the date by which there must be compliance with the Order; or
 - (ii) in the case of an Order under section 5.1 (b), the action to be done and the date by which the action must be done.
- 5.3 An Order made under this By-law may be served personally, ordinary mail to the last known address or by email transmission to:
- (a) the **person** the **Officer** believes contravened this By-law; and
 - (b) such other **person(s)** affected by the Order as the **Officer** making the Order determines.
- 5.4 The Order shall be deemed to have been served on the fourth (4th) day after the date of mailing or on the date of personal service or on the date of email transmission.

6. Enforcement and Penalty Provisions

- 6.1 The enforcement of this By-law shall be conducted by an **Officer**.
- 6.2 An **Officer** may enter on land or a **lot** at any reasonable time for the purpose of carrying out an inspection to determine whether or not:
- (a) the By-law is complied with;
 - (b) a direction or Order made under the *Municipal Act, S.O. 2001, c.25*, as amended, or this By-law is complied with.
- 6.3 For the purposes of an inspection under this By-law, an **Officer** may:
- (a) require the production for inspection of documents or things relevant to the inspection;
 - (b) inspect and remove documents or things relevant to the inspection for the purpose of making copies or extracts;
 - (c) require information from any **person** concerning a matter related to the inspection; and
 - (d) alone or in conjunction with a **person** possessing special or expert knowledge, make examinations or take tests, samples or photographs necessary for the purposes of the inspection.
- 6.4 All documents and records shall be kept in a good and business-like manner for review by the **Officer** at their request.
- 6.5 Every **person** who contravenes any provision of this By-law or an Order issued pursuant to this By-law, and every director or officer of a corporation, who knowingly concurs in the contravention by a corporation is guilty of an offence and upon conviction is liable to:
- (a) on a first offence, to a fine not more than \$50,000.00; and
 - (b) on a second offence and each subsequent offence, to a fine of not more than \$100,000.00
- 6.6 Every **person** who is issued a Part 1 offence notice or summons and is convicted is guilty of an offence under this By-law shall be subject to a fine, to a maximum as provided for in the *Provincial Offences Act, R.S.O. 1990, c. P. 33*, as amended.
- 6.7 No **person** shall hinder or obstruct, or attempt to hinder or obstruct, any **Officer** exercising a power or performing a duty under this By-law.
- 6.8 Every **person** who is alleged to have contravened any of the provisions of this By-law, shall identify themselves to an **Officer** upon request, failure to do so shall



be deemed to have hindered or obstructed an **Officer** in the execution of his or her duties.

- 6.9 Upon conviction any penalty imposed under this By-law may be collected under the authority of the *Provincial Offences Act, R.S.O. 1990, c. P. 33*, as amended.
- 6.10 If a **person** is convicted of an offence under this By-law, the court in which the conviction has been entered and any court of competent jurisdiction may, in addition to any other remedy and to any penalty imposed, make an order prohibiting the continuation or repetition of the offence by the **person** convicted.

7. Severability

- 7.1 If a court of competent jurisdiction declares any section or part of this By-law invalid, it is the intention of Council of the **Town** that the remainder of this By-law shall continue in force unless the court makes an order to the contrary.

8. Interpretation

- 8.1 References in this By-law to any statute or statutory provision include references to that statute or statutory provision as it may from time to time be amended, extended or re-enacted.
- 8.2 In this By-law, unless the context otherwise requires words importing the singular shall include the plural and use of the masculine shall include the feminine, where applicable.

9. Amendment and Repeal

- 9.1 That By-law 28-2013 be amended as follows:
- (a) delete section 3.22;
 - (b) delete section 4.8 (a) and replace it with the following:
“4.8 (a) an election sign in accordance with the Town’s Election Sign By-law;”
- 9.2 That By-law 29-2013 is hereby repealed.

Read three times and passed in open Council this day of , 2021.

Sandy Brown, Mayor

Karen Landry, Clerk

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS INC.

Enbridge Gas Inc. has applied for approval to change its natural gas rates to recover the costs of five projects.

Learn more. Have your say.

Enbridge Gas Inc. has applied to the Ontario Energy Board for approval to recover the costs related to five projects under the OEB’s Incremental Capital Module policy. If the request is approved, a typical residential customer in the EGD Rate Zone and in the Union Rate Zones (former customers of Enbridge Gas Distribution Inc. and Union Gas Limited, respectively) would see the following changes:

Rate Zones	Residential Annual Bill Adjustment
Enbridge Gas Distribution	\$1.11
Union South	\$(0.06)
Union North	\$0.55

Other customers, including businesses, may also be affected. It is important to review the application carefully to determine whether you will be affected by the changes.

This application is the second phase of an earlier application (EB-2021-0147) in which Enbridge Gas Inc. received approval to change rates on an interim basis effective January 1, 2022, based on an OEB-approved rate-setting framework that is tied to inflation and other factors.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by Enbridge Gas Inc. We will question Enbridge Gas Inc. on the case. We will also hear questions and arguments from individual customers and from groups that represent the customers of Enbridge Gas Inc. At the end of this hearing, the OEB will decide whether to grant Enbridge Gas Inc.’s requests.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Enbridge Gas Inc.’s application on the OEB’s website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor, you can ask questions about Enbridge Gas Inc.’s application and make arguments on whether the OEB should approve Enbridge Gas Inc.’s request. Apply by **November 19, 2021** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB’s decision and its reasons on our website

LEARN MORE

Our file number for this case is **EB-2021-0148**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please select the file number **EB-2021-0148** from the list on the OEB website: www.oeb.ca/notice. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **November 19, 2021**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15, Schedule B.



Ontario
Energy
Board | Commission
de l’énergie
de l’Ontario

ONTARIO ENERGY BOARD

IN THE MATTER OF the Ontario Energy Board
Act, 1998, S.O. 1998, c.15 (Sched. B);

AND IN THE MATTER OF an Application by
Enbridge Gas Inc., pursuant to section 36(1) of
the *Ontario Energy Board Act, 1998*, for an
order or orders approving or fixing just and
reasonable rates and other charges for the sale,
distribution, transmission and storage of gas as
of January 1, 2022.

APPLICATION

1. The Applicant, Enbridge Gas Inc. (“Enbridge Gas”, or “EGI”) is an Ontario corporation with its head office in the City of Toronto. It carries on the business of selling, distributing, transmitting, and storing natural gas within Ontario. Enbridge Gas was formed effective January 1, 2019, upon the amalgamation of Enbridge Gas Distribution Inc. (“EGD”) and Union Gas Limited (“Union”).
2. Enbridge Gas hereby applies to the Ontario Energy Board (the “OEB”), pursuant to section 36 of the *Ontario Energy Board Act, 1998*, as amended (the “Act”) for interim and final Orders approving or fixing just and reasonable rates for the sale, distribution, transmission, and storage of gas commencing January 1, 2022. Specifically, as set out herein, Enbridge Gas applies for approval of unit rates related to its 2022 Incremental Capital Module (“ICM”) requests.
3. On August 30, 2018, in the MAADs Decision¹, the OEB approved a rate setting mechanism (Price Cap IR) for Enbridge Gas, which sets out a multi-year incentive rate-setting mechanism (“IRM”) for the calendar year term of 2019 to 2023 (the “five

year term” or the “deferred rebasing period”). The MAADs Decision confirmed that during the five year term, distribution rates will be set separately for the EGD and Union rate zones. The MAADs Decision also approved the specific treatment of various elements in the IRM including the availability of an ICM during the five year term.

4. The 2022 Rate Application is the fourth annual rate adjustment application under the IRM approved in the MAADs Decision.
5. Similar to the approach directed by the OEB for the 2021 Rate application², Enbridge Gas is filing each Phase (“Phase 1” and “Phase 2”) of the 2022 Rate application as a separate application.
6. On June 30, 2021, Enbridge Gas filed supporting evidence for “Phase 1” of its 2022 Rate Application (EB-2021-0147) to address the IRM related elements which included the annual rate escalation, pass-through costs, capital pass-through adjustment, Parkway Delivery Obligation rate adjustment and the assessment of alternatives to eliminate or reduce PDO and/or PDCI. On September 29, 2021, Enbridge Gas and all interested parties filed a Settlement Proposal that resolved all matters in “Phase 1” of the 2022 Rate Application, and includes draft Interim Rate Orders for updated 2022 rates to be effective January 1, 2022.
7. This Application (EB-2021-0148) is for Phase 2 of the 2022 Rate Application and addresses matters related to 2022 ICM funding request. With this application, Enbridge Gas is seeking OEB approval for ICM funding for five projects in 2022 – the St Laurent Ottawa North Replacement (Phase 3) and NPS 20 Replacement Cherry to Bathurst in the EGD rate zone, and the Dawn to Cuthbert Replacement and Retrofits, the Byron Transmission Station and the Kirkland Lake Lateral

¹ EB-2017-0306/0307.

² EB-2020-0095, OEB letter, dated July 14, 2020.

Replacement Projects in the Union rate zones. Collectively, these projects are referred to as the “2022 ICM Projects”.

8. The ICM evidence including the appendices are filed as Exhibit B, Tab 2, Schedule 1.³
9. The St Laurent Ottawa North Replacement (Phase 3)⁴ and the NPS 20 Replacement Cherry to Bathurst⁵ projects in the EGD rate zone are subject to Leave to Construct applications where the need for the projects is being addressed.
10. The Dawn to Cuthbert Replacement and Retrofits, the Byron Transmission Station and the Kirkland Lake Lateral Replacement projects in the Union Rate Zones do not require Leave to Construct approval. To support the need for these projects, Enbridge Gas is providing the business case and Leave to Construct like evidence for each of the projects. The business cases are filed as appendices to Exhibit B, Tab 2, Schedule 2.
11. To support the 2022 ICM funding request⁶, Enbridge Gas is also filing an addendum to the Asset Management Plan 2021-2025⁷ for the ICM projects with this Application. The addendum to the Asset Management is filed as Exhibit C, Tab 1, Schedule 1.
12. Also, as per a commitment in the 2020 Phase 2 Rate Application⁸, Enbridge Gas is filing a Progress Report on Implementation of ScottMadden Recommendations on

³ In order to maintain consistency with prior applications related to ICM requests during the five year term, Enbridge Gas has labeled the ICM request evidence as Exhibit B-2-1 (meaning that there are no B-1-1 exhibits in this filing).

⁴ EB-2020-0293

⁵ EB-2020-0136

⁶ EB-2017-0306/EB-2017-0307, Decision and Order, August 30, 2018, pp.32-34.

⁷ In Phase 2 of the 2021 Rate application, Enbridge Gas filed an Asset Management Plan (AMP) for the period 2021-2025 at Exhibit C, Tab 2, Schedule 1.

⁸ EB-2019-0194, Reply Argument of Enbridge Gas dated May 1, 2020, page 33; EB-2019-0194, Decision and Order dated May 14, 2020, page 20.

Unaccounted For Gas (UFG). This report is filed as Exhibit C, Tab 2, Schedule 1.
Enbridge Gas is not seeking any OEB relief in relation to this report.

APPROVAL REQUESTS

13. The specific approvals sought in this Application are as follows:
 - The requests for ICM funding for the 2022 ICM Projects, including the ICM unit rates beginning in 2022 for the duration of the deferred rebasing period to recover the total revenue requirement of the 2022 ICM Projects from 2022 to 2023;
 - Final rates for the year commencing January 1, 2022, including the full-year impact of all items included in the “Phase 1” of the 2022 Rate Application in EB-2021-0147 and the ICM requests in this Application; and
 - The determination of all other issues that bear upon the OEB’s approval or fixing of just and reasonable rates for the sale, distribution, transmission, and storage of gas by Enbridge Gas for the year commencing January 1, 2022.
14. Enbridge Gas further applies to the OEB pursuant to the provisions of the Act and the OEB’s Rules of Practice and Procedure for such final, interim or other Orders and directions as may be appropriate in relation to the Application and the proper conduct of this proceeding.
15. This Application is supported by written evidence and may be amended from time to time as circumstances require.
16. The persons affected by this Application are the customers resident or located in the municipalities, police villages and First Nations reserves served by Enbridge Gas, together with those to whom Enbridge Gas sells gas, or on whose behalf Enbridge Gas distributes, transmits or stores natural gas.

17. Approval of the 2022 ICM funding set out in this Application will result in the following bill impacts:

- The bill impact associated with the 2022 ICM funding request for a typical Rate 1 residential customer consuming 2,400 m³ annually in the EGD rate zone is an increase of \$1.11.
- The bill impact associated with the 2022 ICM funding request for a typical Rate M1 residential customer consuming 2,200 m³ annually in the Union South rate zone is a decrease of \$0.06.
- The bill impact associated with the 2022 ICM funding request for a typical Rate 01 residential customer in the Union North rate zone consuming 2,200 m³ annually in the Union North rate zone is an increase of \$0.55.

18. Enbridge Gas requests that all documents in relation to the Application and its supporting evidence, including the responsive comments of any interested party, be served on Enbridge Gas and its counsel as follows:

(a) The Applicant: Regulatory Affairs
Enbridge Gas Inc.

Address for personal service: 500 Consumers Road
Toronto, ON M2J 1P8

Mailing Address: P. O. Box 650
Scarborough, ON M1K 5E3

Telephone: (416) 495-5499

Fax: (416) 495-6072

E-Mail: EGIRegulatoryProceedings@enbridge.com

(b) The Applicant's counsel: David Stevens
Aird & Berlis LLP

Address for personal service and mailing address: Suite 1800, Box 754
Brookfield Place, 181 Bay Street
Toronto, Ontario
M5J 2T9

Telephone: (416) 865-7783
Fax: (416) 865-1515
E-Mail: dstevens@airdberlis.com

DATED: October 15, 2021, at Toronto, Ontario

ENBRIDGE GAS INC.

Rakesh Torul
Technical Manager,
Regulatory Applications

November 22, 2021

Town of Orangeville Council
87 Broadway,
Orangeville, ON
L9W 1K1

To Orangeville Council,

The Town of Caledon is in the process of applying to obtain the ability to handle 311 calls for non-emergency government communications.

The intent is to provide cellular and traditional phoneline users within the geographical boundaries of Caledon as a simple way to reach the customer service staff in an approach being termed 'no wrong door' which is a part of a larger effort to modernize the Town's service delivery model through a digital first initiative.

The Canadian Radio and Television Commission (CRTC) has some guidelines to ensure that the service for 311 goes through a transparent process. One part of this process is to notify neighboring municipalities of the request to implement 311 and provide details of the service and potential impacts. For Caledon to move forward, the Town needs to seek official support from our neighboring municipalities.

How 311 is setup

311 solution is simply a mask of a municipalities main phone number. This provides a convenient way for callers within the area of the service to contact Service Caledon staff.

Cellular users of the N11 services, are triangulated through cell towers to ensure callers dialing 311 are routed to the municipality they are currently in.

Traditional phone lines are handled differently. They have been built on Wire Exchanges which span beyond municipal borders and in this situation cover large areas of all neighboring municipalities.

This would not be an ideal situation as 8.08% of the Orangeville Wire Exchange is in Caledon. In this situation the Town has chosen to use Bell Canada's postal code service to ensure the high level of correct calls are delivered to the Caledon 's Call Centre.

Postal codes greatly increase the success of a 311 call being delivered to Caledon 's call center, but it is not 100% perfect. There are certain areas along the boundaries of Caledon where postal codes overlap, and potentially a call could be erroneously routed to Caledon.

As a result, a caller on the Town of Caledon's boundary with Caledon could potentially get Caledon's Service Caledon if they dialed 311. In a situation where this arises Caledon is obligated to route the call to the correct municipality to ensure residents are correctly connected. The Town's customer service staff will keep track of the erroneous call routing so that the Telco's can modify the record to avoid future issues.

The Town is working on an aggressive timeline to help coincide with the launch of a new website and would appreciate your support no later than November 5, 2021.

Respectfully submitted,



David Clarke, Supervisor, Project Management Office

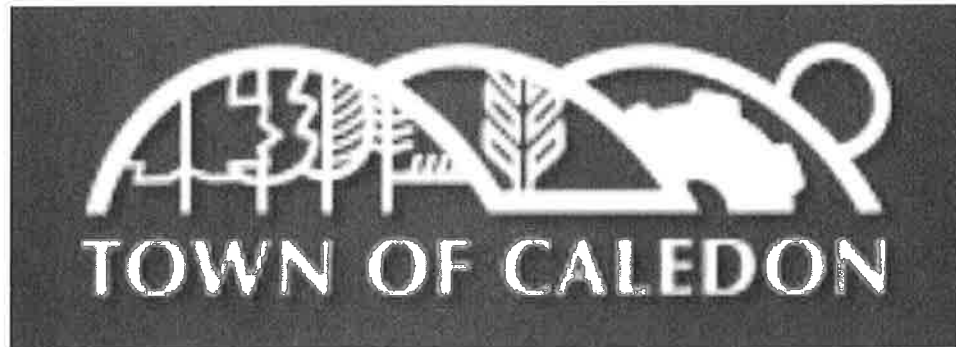
Corporate Strategy & Innovation

Example Resolution

That the Town of Orangeville supports the Town of Caledon's application for 311 Call Service on the understanding that residents of Orangeville who dial 311 and are connected to the Town of Caledon are provided the option of being transferred to the Town of Orangeville.

Attachment:

Town of Caledon 311 implementation Plan



Town of Caledon

311 Implementation Notice

September 21, 2021

Issued by:

Town of Caledon 6311 Old Church Rd, Caledon ON L7C 1J6

David Clarke,

Supervisor, Project Management Office

Corporate Strategy & Innovation

David.Clarke@caledon.ca

Single Point of contact (SPOC) for all project items:

Andrew Adebayo, BA PMO, Corporate Strategy & Innovation

Andrew.Adebayo@caledon.ca

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1.0 INTRODUCTION

Caledon is a developing urban area, although it remains primarily rural. It consists of an amalgamation of a few urban areas, villages, and hamlets; its major urban center is Bolton on its eastern side adjacent to York Region. It is one of three municipalities of Peel Region. The town is at the northwest border of the city of Brampton. At over 688 km² (266 sq. mi), Caledon is the largest town by area in the Greater Toronto Area.

Caledon, best known for its spectacular landscape and dazzling topography displays vast expanse of greenery making it a hub of nature. Its varying trails and rural characteristics make it an attractive home to its inhabitants.

Leveraging the Community stewardship with strong governance and sustainable infrastructure, 311 has been identified as a tool that helps provide a more streamlined communication platform and excellent service for Caledon residents.

In order to continue to take pride in our ability to serve the public and provide support, The Town of Caledon has embarked on the implementation of 311 Service to provide Residents, Property Owners & Visitors easy access to Service Caledon and Town resources.

Service Caledon has asked to proceed with the implementation of a 311-call service, using routing exchange boundaries, and other telecommunications methods to provide a service area around Caledon's boundaries.

In alignment with the Canadian Radio-Television and Telecommunications Commission (CRTC) Telecom Decision 2004-71, the Town of Caledon plans to introduce 311 service for Caledon in consultation with surrounding jurisdictions as the non-emergency number for municipal government services. These jurisdictions include the underlisted municipalities:

Town of Orangeville:	Date to be entered
Town of Erin:	Date to be entered
City of Brampton:	Date to be entered
City of Vaughan:	Date to be entered
Town of Halton Hills:	Date to be entered
King Township	Date to be Entered
Adjala-Tosorontio	Date to be entered
Mono	Date to be entered
Amaranth	Date to be entered
East Garafraxa	Date to be entered

It is the intent of the Town of Caledon to test and pilot the service as early as November 2021 in preparation for public launch in January 2022. This 311 Implementation Notice document has been prepared for distribution via email to the list of contacts shown in Appendix A.

2.0 SERVICE DESCRIPTION

The 311-call service is being implemented in line with our well-established service levels, call management and transfer protocols. A proven framework is in place to facilitate seamless introduction of the 311-phone number. The 311 number will provide residents with a user-friendly, simplified entry point into the municipality for non-emergency services. It will improve customer service and increase accessibility to City services.

During business hours, 8:30 a.m. – 4:30 p.m. Monday to Friday, callers to 311 in Caledon will be greeted by a brief recording of service offerings that, if selected, will transfer the caller to the appropriate area of service. If callers opt to bypass the recording or are unsure of which service to select, they may “0 (zero) out.”

Existing business processes, systems, solutions, and toolsets will effectively support the 311-phone service.

3.0 PROPOSED 311 SERVICE AREA

The proposed 311 service area is the Town of Caledon boundary as shown in Appendix B.

The Bell Canada wire telecommunications service exchange boundaries for the Town of Caledon’s 311 implementation consist of the One Exchange, as outlined in the 311 Coverage for the Town of Caledon and Surrounding Area map shown in Appendix C.

It is recognized that the Caledon municipal boundary does not align with the wire telecommunications service exchange boundaries. The Town of Caledon is committed to working with affected jurisdictions to ensure that callers who erroneously arrive at the Town of Caledon’s service number will be transferred back to the appropriate jurisdiction.

4.0 CALL ROUTING ARRANGEMENTS

Calls to 311 in Caledon will terminate at:

Town of Caledon

6311 Old Church Rd, Caledon ON L7C 1J6

5.0 CALL VOLUME ESTIMATES

A total of 75,957 people lived in the Town of Caledon in 2020, making it a developing urban area, although it remains primarily rural. Approximately, 100,000 phone calls are made per year by residents seeking information and/or services.

The Town of Caledon will implement an effective communication plan to educate stakeholders about the 311 number.

6.0 EXPECTATIONS OF TELECOMMUNICATIONS SERVICE PROVIDERS

It is expected that all TSPs route 311 calls in the Caledon Exchanges to a 10-digit number, which will terminate at the Town of Caledon's system. The 10-digit number is 905-291-1018.

7.0 PROPOSED TIMELINE

Task	Proposed Date
Distribution of the Town of Caledon Implementation Notice	October 22, 2021
311 Implementation Notice related Conference Call(s) with TSPs	November 12, 2021
Other 311 Implementation Conference Calls/Planning Sessions	TBD
Testing Period/Soft Launch of 311	December 03, 2021
Public Launch of 311	February 17, 2022

Attachments:

Appendix A – 311 Implementation Notice Email Distribution List

Appendix B – Town of Caledon Map

Appendix C – Bell Canada Exchange Map for the Town of Caledon

Appendix D – Matrix Identifying Impacted Exchange Areas

Appendix A: 311 Implementation Notice Email Distribution List

Note: The current N11 Distribution list found at CNAC.ca will be used to distribute the notice.

Town of Caledon 311 Implementation Notice – May 2020 Distribution List	
AHS	patricia.chambers@ahs.ca
Allstream	cathy.mcgouran@allstream.com
Allstream	kim.isaacs@allstream.com
Bell Canada	bell.regulatory@bell.ca
Bell Canada	francois.tessier@bell.ca
Bell Canada	laurie.bowie@bell.ca
Bell Canada	leo.santoro@bell.ca
Bell Canada	sherri-lyn.kauffeldt@bell.ca
Bell Canada	sunny.tung@bell.ca
Cogeco	telecom.regulatory@cogeco.com
Comwave	snagulan@comwave.net
Distributel	regulatory@distributel.ca
Freedom Mobile	CoreCSEngineering@FreedomMobile.ca
Fibernetics	rschleihauf@fibernetics.ca
Iristel	abadea@iristel.com
Iristel	mpreda@iristel.com
Iristel	team.regulatory@iristel.ca
ISP Telecom	planning@isptelecom.net
Leidos	browng@leidos.ca
Leidos	cleggf@leidos.ca
Leidos	comried@leidos.ca
Leidos	khares@leidos.ca
Leidos	lessardn@leidos.ca
Leidos	walshkel@leidos.ca
Primus	AHe@primustel.ca
Primus	IDulay@primustel.ca
Québecor	regaffairs@quebecor.com
Rogers Communications	Gerry.Thompson@rci.rogers.com
Rogers Communications	rwi_gr@rci.rogers.com
SaskTel	dave.day@sasktel.com
SaskTel	document.control@sasktel.com
SaskTel	judy.kachuik@sasktel.com
Shaw Communications	ken.shackleton@sjrb.ca
Shaw Communications	tnotntelephony@sjrb.ca
Télimphone	eric.boer@teliphone.com
Télimphone	n11@teliphone.com
Telus	John.mackenzie@telus.com
Telus	N11ProductManagement@telus.com
TekSavvy	ddolan@teksavvy.ca
TekSavvy	gblais@teksavvy.ca
Vidéotron	carrier.relations@videotron.com
Wightman Telecom	jferguson@wightman.ca

Appendix B: Town of Caledon Map





Appendix D: Matrix Identifying Impacted Exchange Areas

Call Centre
Location: CALEDON

Wire Centre: City of Caledon
Exchange Area: Caledon

Wire Centre	Exchange Area	Local/Toll	Routing Options	Municipality	Sign off Required	Existing Routing	Caledon
							%age
Caledon	Caledon	Local	Basic/Enhanced	Erin	Yes	No	97.87%
Victoria	Victoria	Local	Basic/Enhanced	Erin		No	98.90%
Georgetown	Georgetown	Toll	Basic/Enhanced			Oakville	0.66%
Snelgrove	Snelgrove	Local	Basic/Enhanced	Brampton	Yes	No	99.95%
Hurontario	Brampton	Local	Basic/Enhanced			Brampton	0.05%
Caledon East	Caledon East	Local	Basic/Enhanced	NA		No	100.00%
Castlemore	Castlemore	Local	Basic/Enhanced			Brampton	0.06%
Bolton	Bolton	Toll	Basic/Enhanced	NA		No	100.00%
Palgrave	Palgrave	Toll	Basic/Enhanced	NA		No	100.00%
Kleinburg	Kleinburg	Toll	Basic/Enhanced	Vaughan	No	No	0.19%
Nobleton	Nobleton	Toll	Basic/Enhanced	King	Yes	No	0.83%
Schomberg	Schomberg	Toll	Basic/Enhanced	King, New Tecumseth, Bradford West Gwillimbury	No	No	0.11%
Orangeville	Orangeville	Local	Basic/Enhanced	Orangeville	Yes	No	8.08%

Note Georgetown is currently Basic routed to Toll Free Call Centre Number in the 311 Oakville Call Centre



The Corporation of the Town of Orangeville

By-law Number 2021

A by-law to confirm the proceedings of the Council of The Corporation of the Town of Orangeville at its Council - Public Meeting held on November 15, 2021

Whereas Section 5 (1) of the Municipal Act, 2001, as amended, provides that the powers of a municipal corporation shall be exercised by its council;

And whereas Section 5 (3) of the Municipal Act, 2001, as amended, provides that municipal powers shall be exercised by by-law;

Be it therefore enacted by the municipal Council of The Corporation of the Town of Orangeville as follows:

1. That all actions of the Council of The Corporation of the Town of Orangeville at its Council – Public Meeting on November 15, 2021, with respect to every report, motion, by-law, or other action passed and taken by the Council, including the exercise of natural person powers, are hereby adopted, ratified and confirmed as if all such proceedings were expressly embodied in this or a separate by-law.
2. That the Mayor and Clerk are authorized and directed to do all the things necessary to give effect to the action of the Council of The Corporation of the Town of Orangeville referred to in the preceding section.
3. That the Mayor and the Clerk are authorized and directed to execute all documents necessary in that behalf and to affix thereto the seal of The Corporation of the Town of Orangeville.

Passed in open Council this 15th day of November, 2021

Sandy Brown, Mayor

Karen Landry, Clerk